



**PLATO Web Learning Network
Client-Hosted
Courseware Installation
Instructions**

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Contents

GENERAL INFORMATION	1
PURPOSE	1
SYSTEM, KNOWLEDGE, AND SITE REQUIREMENTS	1
MATERIALS	1
CONTACT US	1
INSTALLING NEW COURSEWARE.....	2
INTRODUCTION	2
BEFORE YOU BEGIN	2
HOW TO	2
ACTIVATING COURSEWARE	3
MODIFICATIONS	4
VERIFYING INSTALLATION	4

General Information

Purpose This document walks you through the process of installing new courseware on a PLATO Web Learning Network Client-Hosted system.

System, knowledge, and site requirements Your site must meet system and configuration requirements. Also, the person performing the upgrade must meet certain knowledge requirements. For the latest requirements, refer to the PLATO Support website at <http://platosupport.plato.com>.

Materials Along with this document, you will need the following items located in your courseware installation kit to perform the installation:

- Courseware installation CD-ROM(s)
 - Courseware Activation and License CD-ROM
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Contact us If you experience problems or have questions at any time, contact PLATO Learning Support using the following methods:

- Website: <http://platosupport.plato.com>
 - Email: <http://platosupport.plato.com/SupportRequest.asp>
 - Voice: 800-869-2200
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Installing New Courseware

Introduction You must perform the installation on all management system servers.

Before you begin In order to install courseware on the PLATO Web Learning Network Client-Hosted system, the Flash® Player plugin must exist on the server console. Go to www.macromedia.com to locate the plugin.

How to A courseware installation involves making modifications to the following areas of the system:

- Data Tier
- Courseware Tier
- Middle Tier

The installation process will prompt you for action as necessary. To install courseware, follow the steps below.

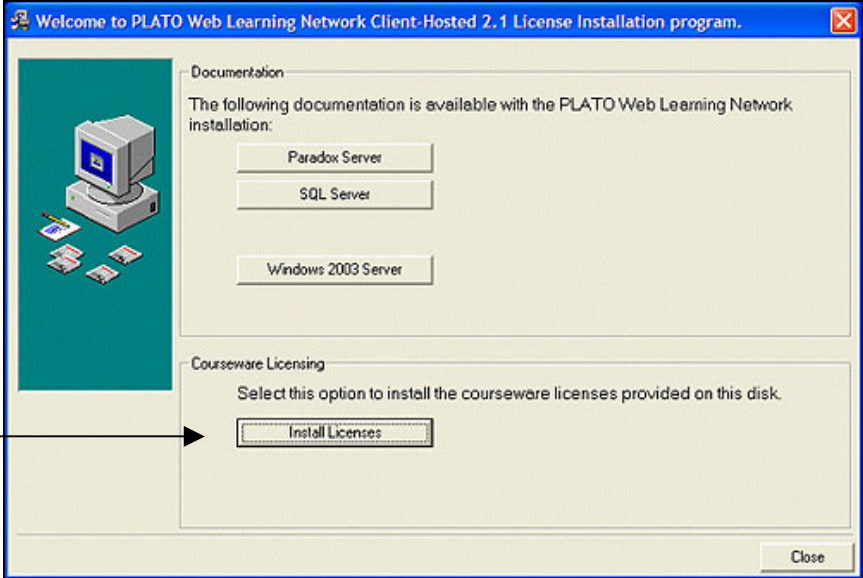
Step	Action
1	Log onto the server console (not workstation) as an administrator (or as a user with administrator privileges).
2	Place the courseware installation CD-ROM into the CD-ROM drive of the server. The setup program should start automatically.
3	<p>The installation displays status messages throughout the installation process. The onscreen instructions prompt you to do the following:</p> <ul style="list-style-type: none"> • Exit all Windows programs. • Perform a full backup of the server. • Verify the tiers on which the courseware will be installed. <p>Note If you are an SQL user, you also need to install the courseware on the other systems (i.e., Data Tier, Courseware Tier, Middle Tier)</p>
4	Click the Finish button when the install completes.
5	Repeat courseware installation process on remaining management system servers.

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Installing New Courseware, Continued

Activating courseware

To activate the courseware files you just installed, follow the steps below.

Step	Action
1	Place the Courseware Activation and License CD-Rom into the CD-Rom drive of the server that is your data server.
2	<p>If the License Installation program does not automatically launch, browse to your CD-ROM drive and double-click the LICENSE.EXE.</p> <p>Result The following prompt displays.</p> 
3	<p>Click the Install Licenses button.</p> <p>Result The installation program runs. This program displays the LICENSE.TXT file and then begins the necessary updates.</p>

This button is disabled if you try running this on anything but your data server.

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Installing New Courseware, Continued

Modifications The installation process performs the following modifications to each area of the system. You will receive status messages as the following areas of your system are modified.

Data Tier

- New activity records are added to the database.

Courseware

- Installs new courseware files.

Middle Tier

- Updates web pages.
-

Verifying installation

Once you complete the installation process, verify it was successful. To do so, follow the steps below.

Step	Action
1	Log on to the system from a workstation (not the server console).
2	Open your browser and enter your PLATO Web Learning Network Client-Hosted URL.
3	Login as the account administrator and verify that the new courseware is listed in the Learning Resource Tool under the section PLATO® Library of Learning Resources.

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